Colonial Life | tuned

A smarter way to support hearing health



We've partnered with Tuned to provide a virtual hearing health benefit that supports employees at every stage. This program includes screenings, expert guidance and high-quality hearing devices, covering hearing health from prevention to intervention.

Tuned includes these features:

Hearing screening

- Ten-minute annual virtual hearing screening

Consultations

- Up to three virtual consultations per year with a licensed audiologist to review screening results
- Referrals for balance, tinnitus and pediatric specialists

Solutions

A comprehensive suite of hearing products with no out-of-pocket costs for recommended devices:

- Prescription hearing aids[2,3]
- FDA-approved over-the-counter hearing aids, including Apple Airpods Pro 2 setup
- Earplugs and hearing protection
- Tinnitus management apps

Tuned offer details[1]

Year 1: Benefit is fully covered by Colonial Life.

Year 2: Cost is $1 per employee per month ($12/year per employee) if employers opt-in.

One-year agreement

Employers must sign a one-year agreement with Tuned.

- Employers can optionally extend the agreement for year two and beyond.
- The contract does not automatically renew for year two. Employers must agree to opt-in for year two and beyond.
- Employers can discontinue service at anytime with 30 days notice.

To learn more about this hearing benefit, talk with your Colonial Life independent agent.

1 Available to new clients between 10–499 lives. Also available to existing payroll deducted clients between 10–499 lives with no new sales in 2025. Accounts with 500+ employees require underwriting pre-approval. At least three Colonial Life products must be offered. Must enroll before 12/31/2026. Other offer restrictions may apply.

2 To receive prescription hearing aids, employees are required to provide a clinical hearing test (audiogram) completed within the last six months.

3 Florida law does not allow prescription hearing aids to be shipped by mail. Florida employees must purchase prescription hearing aids in person at a local hearing aid provider.

No insurance purchase required. State restrictions may apply. Tuned is intended to be offered as an EAP excepted benefit. Whether Tuned is an EAP excepted benefit will depend on how it fits within the benefit plans offered by the implementing plan sponsor. Plan sponsors remain responsible for compliance with applicable group health plan laws. We encourage plan sponsors to consult with their legal counsel about the implications of offering Tuned alongside the other benefit plans they are sponsoring.

Insurance products are underwritten by Colonial Life & Accident Insurance Company, Columbia, SC.

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